

7/16/2020

Dear Home at Heart Employees,

### **REVIEW OUR COVID-19 PLAN**

Last month, Home at Heart prepared and implemented a COVID-19 Emergency Preparedness Plan. This plan was emailed out to you and posted on our website.

- 1) You can still assess our COVID-19 Preparedness plan by going to our website at: [www.homeatheartcare.com](http://www.homeatheartcare.com) – see RESOURCES / Coronavirus (COVID19)
- 2) You also may call our front office and request a printed copy be mailed to you (phone: 218 776 3508 or toll free at 866 810 9441)

### **NOTE ADDITIONAL REQUIREMENTS NOT LISTED IN OUR PLAN**

It's important to note that, while our plan gives general guidance to all of our employees, it does not take into account all other local and tribal regulations. If you are working in municipalities which require additional protections/precautions, we expect you to abide by these local regulations as well as our policies.

### **MOST IMPORTANT TO REMEMBER**

Please notify both your Medical Provider (Doctor) and your Home at Heart Supervisor if you or a household member have COVID-19 symptoms; including a fever of 100.4 or higher, new and persistent dry cough, difficulty breathing (unable to hold their breath for 20 to 30 seconds) or unusual fatigue. **Do not go to work if you, your household members or your client exhibit these symptoms. Your supervisor will help you determine what your next steps should be.**

Home at Heart Care received a limited grant from the Minnesota Department of Health that allows us to purchase Personal Protection Equipment for our Caregivers. Please do make use of the masks, gloves, and hand sanitizer in order to protect you and your client. **If one of our Clients does happen to contract COVID-19, we will pay a \$5 per hour premium to caregivers who work for the clients who are confirmed positive and under quarantine. Please let your supervisor know right away if you encounter this situation.**

### **KEEP IN TOUCH**

If you haven't already, please provide to Home at Heart office staff your email address and current phone number. This will ensure that you receive the latest updates when we need to implement additional measures.

### **WE ARE BLESSED**

By the Grace of God, as I write this letter, to our knowledge no Home at Heart Client or Employee has contracted COVID-19. We would like to keep it that way. It is important that we follow the COVID-19 Preparedness Plan and do what we can to minimize the risk to our clients and staff.

In these difficult times it is so easy to blame and point fingers which does not help. Instead it should be a time when we lean into our faith in God. The Psalms are filled with the honest cries to God in difficult times. There is a theme of faith and dependence of God that runs through the scriptures, such as in Psalm 57:1; "Have mercy on me, O God, have mercy! I look to you for protection. I will hide beneath the shadow of your wings until the danger passes by."

My hope is in God for me, for my family and for you,  
Bruce